

Refund Policy

Magic Rush · Effective 19 October 2026 · magic-rush.com · support@overflowstudio.com

This policy explains when Magic Rush refunds a subscription payment. It is meant to be readable rather than defensive.

Plain summary: try before you subscribe, and tell us within seven days if a paid plan is not what you expected. We refund the first payment in that window.

1. Try it first

Every new account includes a free trial of fifteen images and one four-second video. Use it before subscribing; it exists so you can judge the service without paying.

2. Refunds within seven days

If you subscribe and the plan does not work as described, contact us within seven days of the first payment and we will refund it in full.

We ask that you tell us what went wrong. It is how the product improves, and it is not a condition of the refund.

3. When we will not refund

- A renewal where the plan has already been used substantially in the new period.
- Allowance that has been consumed — generation costs us money the moment it runs and cannot be un-spent.
- Accounts suspended for abuse, trial farming or resale.
- A refund request made more than seven days after a first payment.

This does not affect statutory cancellation rights you may have locally.

4. Faults and outages

If a provider outage or a fault at our end prevents you using what you paid for, tell us. We will either restore the allowance or refund the affected period, whichever is appropriate.

5. Chargebacks

Please contact us before raising a chargeback. A dispute costs us a fee that usually exceeds the payment, and we would much rather just fix the problem.

6. How to ask

Email support@overflowstudio.com from the address on the account. Refunds are returned by the original payment method through Whop, usually within five to ten business days.